

	Titulli	IMS Policy	PO-10
	Versioni	1.0	
	Përgjegjës	ISO Ekipi	
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Top management ensures that the IMS policy:

- ✓ Is appropriate to the purpose of the organization,
- ✓ Includes a commitment to comply with requirements and to continually improve the effectiveness of the quality management system,
- ✓ Provides a framework for establishing and reviewing quality objectives,
- ✓ Is communicated regularly within management and understood within the organization, and
- ✓ Is reviewed for continuing suitability.

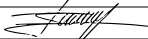
The stated IMS policy is as follows:

It is the policy of our organization is to:

- I. Define and meet our Customer's requirements.
- II. Ensure that our Policies, Manuals and Procedures are clear and concise to reflect what we actually do.
- III. Monitor and analyze performance metrics and make any necessary changes or adjustments as appropriate effecting Customer programs, Customer satisfaction, the Documented Information Management System, and/or any related entities.
- IV. Educate all employees about the linkages between their jobs and Customer satisfaction.
- V. Ensure effective External and Internal communication.
- VI. Foster a team approach to problem solving and preventive action by empowering all employees to be quality ambassadors;
- VII. Zombie Soup recognizes that it is essential to provide equal opportunities to all persons without discrimination including recruitment and promotion, giving guidance and encouragement to employees at all levels to act fairly;
- VIII. Instill organization's Integrated Management System into the Company's culture and daily practices as a long-term commitment to quality, continuous improvement, and customer satisfaction;
- IX. Meet and/or exceed our Customer's expectations through continuous improvement.
- X. Organization's top management will meet regularly with the SIM Team representative to review and ensure the effectiveness of the Integrated Management System;
- XI. Adoption of good information security and data protection practices toward protecting of Confidentiality, Integrity and Availability of all information processed by our company;
- XII. Compliance with applicable local and international legal and other requirements and continually improve IMS performance;
- XIII. Constantly improve information security & continuity plan, aiming to enhance IMS effectivity toward ISMS & Information Continuity requirements.

The IMS Manager is responsible for ensuring the quality policy is reviewed during the Management Review process.

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Approved By:	CEO
Effective date:	20-01-2019
Name, Surname and Signature:	Dorjan Berishaj 

Revision History

Version	Change description	Date
1.0	Initial release	20-01-2019